CASTLEGAR & DISTRICT COMMUNITY SERVICES SOCIETY

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## **JOB POSTING**

Posted: September 16th 2024

Castlegar and District Community Services Society, in partnership with Interior Health, and local agencies, is providing the Connection Centre Space – a one-stop hub for services for vulnerable populations. CDCSS is hiring one (1) Connection Centre Facilitator. These positions are temporary part-time positions (2) that will end on October 31st or with possible extension until November 30th, 2024. Castlegar & District Community Services Society invites applications for the position and details are below:

Job Title: Community Connection Centre Facilitator

**Program:** Homelessness Initiatives

**Classification:** Program Coordinator 1 – grid 12 JJEP Wage Grid

Rate of Pay: \$29.17/hour

**Length of Project:** September – October 31<sup>st</sup> 2024

## Overall Job Function (see detailed job description below):

The Community Connection Centre Facilitators will work to provide a safe and welcoming space for guests seeking outreach and drop-in services.

These staff members will ensure that all safety protocols are followed and that drop-in services (clothing, food, outreach, referrals, etc.) are provided to clients. The Connection Centre Facilitator's are expected to prioritize building positive relationships with clients and be ready to respond to emergencies.

- Support service delivery including drop-in/outreach and coffee/food/clothing service.
- Document in a timely manner all relevant information including incident reports, number of participants on data tracking forms including services offered.
- Connect participants with Street Outreach, health, employment services, and many other community programs.
- Build relationships with participants and facilitate an open, inclusive and safe environment
- Lead Connection Centre activities like occasional BBQs, Life Skills-focused programs and support other facilitated meetings like REDUN
- Opens, maintains service, and closes the drop-in including some cleaning.
- Complete yard work and yard maintenance to keep property safe and welcoming for all visitors
- Clear snow and ensure the space is accessible in the colder months, if necessary.
- Complete cleaning as required to maintain safety standards.
- Maintains safety protocols including PPE, distancing, sanitizing, and screening.

## **Qualifications:**

**Educational Qualifications:** Diploma in a related human / social service field. Post-secondary certificate in social work is preferred, or the equivalent experience and education. A minimum of 6 months experience working with homeless or at risk of homeless populations or an equivalent combination of education, training and experience.

**Skills and Abilities:** Must have understanding and working knowledge of working with vulnerable populations including those with disabilities; substance and mental health issues. Must have current knowledge of local service providers and programs supporting vulnerable populations. Must posses exceptional communication, crisis intervention, and de-escalation skills. Must have knowledge of harm reduction principles and Naloxone training.

## Other Requirements:

- Food Safe Certification
- Valid Emergency First Aid & CPR certificate
- Naloxone Training certificate
- WHMIS 2015 (In-house online training to be completed when hired)
- must be able to lift 50lbs regularly
- Valid Class 5 Drivers license with access to reliable vehicle

**Hours of Work:** Five to six hours a day, 2 days a week. Saturday and Sunday with the

occasional weekday shift

**Duration of Position:** Immediately until October 31<sup>st</sup> 2024 (with possibility of contract

extension until end of November 2024)

**Posting Date:** September 16<sup>th</sup> 2024

Send a resume and cover letter via email by September 25<sup>th</sup> 4:30pm to <u>info@cdcss.ca</u>. Please state the position title in the subject of your email.