



VOLUNTEER OPPORTUNITY – SOCIAL ENTERPRISE

MILLENNIUM PARK CONCESSION

This opportunity will be between June – Labor Day

About:

Castlegar and District Community Services Society operates the concession at Millennium Park in the summer months as a social enterprise. This means that we have both business goals and social goals. Our main purpose is to promote, encourage, and make social change within our community. Our social enterprises is a business we run to further our purpose in a financially sustainable way. We work to generate opportunities that meet the basic needs of people who live in poverty and help young people gain skills through the employment opportunities, as well as generating profits that can be applied to our programs and services within the agency. Our social enterprise also helps us to not solely rely on grant money for smaller projects. We rely on help through volunteers to make our agency what it is, and we feel that without this support we would not have the same success as we do. We are asking volunteers to join our team this year again, and help us make it a great year!

Summary of volunteer role:

We will be looking for volunteers who are willing to commit 4 hours at one time, and able to do this one a Sunday or Monday. We ask that you are willing to do this 1-3 times per month. We also ask for individuals who are willing share the agency mission and vision.

Our Mission

We improve the quality of people's lives by providing assistance, counselling and support, and by working for social change in our communities.

We are looking for people with customer service skills, cooking skills, cleaning skills, leadership and great attitudes.

Competencies

Client/Customer Focus
Commitment to Health and Safety
Communication
Cultural Sensitivity
Organization
Professionalism
Teamwork
Time Management

Job Duties and skills

Adhere to and enforce all appropriate workplace regulations, compliance, and legislation regarding health and safety, food preparation standards, and company policies and procedures
Maintain a professional appearance, demeanor, and attitude
Protect the health and safety of others by adopting safe work practices and reporting unsafe conditions immediately
Greet customers with a smile and answer their questions as required

Proactively attend to customer complaints in a professional manner

Take orders from customers and ensure these are given to the appropriate person to execute

Food safe is preferred, however can possibly be provided

Knowledge of safe and healthy practices.

Great attitude.

A willingness to be reliable in volunteer time.

For more information

Please reach out to Kristein Johnson for more information on this volunteer opportunity, and how we can make this a positive experience for all.

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