

## Castlegar & District Community Services Society

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**Job Title:** **FAMILY SUPPORT WORKER-  
SUPERVISED AND SUPPORTIVE  
VISITATION**

**Last Updated:** June 2019

**Benchmark:** Family Support Worker

**Standard Wage Grid:** 12- \$23.23

**Hours per week** **14.0**

**Job Summary:** Under the supervision of the Family Support Program Team Lead, and working in collaboration with the Family Support team, this position will provide parenting support services that are intended to improve family functioning and ensure the safety and well-being of the children.

**Reports to:** Family Program Team Lead

**Key Duties and  
Responsibilities:**

**Service Responsibilities: Family Support Worker**

1. Responds to referrals coming from the Family Support Team Lead.
2. Gathers information relevant to the family's problems, needs and risks by meeting with parents/caregivers and relevant service providers.
3. Outlines services provided by the Family Support Program and/or the agency; provides information on and referral to other community service providers, resources, and professionals, as required.
4. Develops and implements an intervention plan within program guidelines or as established by the Family Support Team Lead and MCFD Social Worker and the family/caregivers.
5. Provides interventions to family members, as required, in the following areas:
  - a. parenting skill enhancement and development strategies (including parenting education groups)
  - b. Child and Youth work, group and individual
6. Participates in the development, modification, and evaluation of client service plans utilizing the Integrated Case Management approach.
7. Provides support, guidance, problem-solving, skill building, and feedback to clients in an individual or group setting; advocates for and encourages self-advocacy among clients to ensure basic needs are met.

8. Liaises with and/or promotes the interests of families with other community service providers, professionals, and school personnel, as required.
9. Maintains related records and statistics and provides monthly progress reports to Family Support Team Lead.
10. Performs other related duties as required.

**Service Responsibilities: Supervised and Supportive Visitation**

1. Respond to referrals coming from MCFD
2. Ensure the safety of the children visiting their parents and/or family members.
3. Supporting visitation with coaching and modelling.
4. Observing all conversations, behaviors, attitudes, attendance, and non verbal behavior.
5. Ensure notes are accurate, nonjudgmental and factual.
6. Follow all agency safety protocols.

**Qualifications:**

**Education & Experience:**

Bachelor's degree in a related human/social service field. One (1) year recent related supervised experience, or an equivalent combination of education, training and experience.

**Job Skills & Abilities:**

- a. working knowledge of family systems issues, child development, and child abuse reporting guidelines
- b. ability to research, develop, and teach parenting skill building strategies
- c. excellent verbal and written communication skills
- d. good organizational, case management, time, and stress management skills.
- e. This position is part of the BCGEU, and union membership is required.
- f. Open to all genders.

Deadline for submission: March 31, 2020

Please submit resume to Kristein Johnson at:

Email to : [Kristein.johnson@cdcss.ca](mailto:Kristein.johnson@cdcss.ca)

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